MAI WARRANTY

We take great pride in offering the best products and warranty, and treat all our customers as if we were the customer. We hold ourselves and our products to the highest standards and promote excellence, performance and honesty. Most MAI products come with a lifetime warranty regardless of the number of shifts the end user uses our products.

MAI (hereinafter referred to as the Company) warrants to the original end user that each of its Products is free from defects in material and workmanship for as long as the original end user owns the products unless as otherwise noted below. Such warranty is limited to repair or replacement, at the Company's option, of any Products which, under normal use in accordance with the Company's published instruction, proves to be defective. Damage arising from misuse, accidents or normal wear and tear is excluded from this warranty.

This warranty does not apply to damage caused by carrier, alterations to product, nor to products considered to be of a consumable nature such as bulbs, light ballasts, and surge suppression products. It also does not apply to Customer's Own Material. The Company does not warranty the matching of color, grain or texture, except to within commercially acceptable standards.

Seller warrants any installation of its Products performed by Seller or its subcontractors to be free from defects in workmanship for a period of one year from the date installation is completed.

Buyer's sole remedy pursuant to the foregoing warranties is limited to repair or replacement, at the option of Seller, FOB its plant, of products or work which prove to be defective within the applicable warranty period, except that labor is not provided without charge by Seller for any warranty claim made after the first year of any warranty period. The remedy contained in this paragraph is hereby expressly agreed to be exclusive. Buyer may be required to establish that a warranty claim is within the warranty period by producing the invoice for the product or such other evidence as may be reasonably satisfactory to Seller.

There are no other warranties except as expressly set forth above in this "warranties" section with respect to products or services provided pursuant to this agreement, either expressed or implied, including any warranty of merchantability or fitness for any particular purpose. The Company will not be responsible for consequential, economic or incidental damages arising from product defects.

PRODUCT LINE WARRANTY

ARCHITECTURAL WALLS - ALUR

MAI warrants that tempered glass supplied for ALUR Glass Walls will, at the time of shipment, meet the following specifications as applicable: ASTM C 1036, ASTM C 1048, CPSC 16 CFR 1201 & ANSI Z97.1. Laminated glass, (0.030" PVB or thicker interlayer with two lites of glass) also meets the safety criteria of CPSC 16 CFR 1201 and ANSI Z97.1. Laminated glass also complies with ASTM C 1036, ASTM C 1048 when heat-treated, and ASTM C 1172 Standard Specification for Laminated Architectural Flat Glass. Take note and be advised that no warranty will be extended against glass breakage, whether spontaneous, accidental or from any other cause.

Wall Extrusions	10 years
Wall Coverings	5 years
Door Hardware	1 year

FURNITURE – ARAY, MAISPACE, MORSPACE, TAZZ

Furniture	Lifetime (except electrical components and telecomm hardware)
Electrical Components	10 years
Telecomm Hardware	5 years

SEATING – 200 SERIES, PŌZ, VYR

Seating	10 years (except pneumatic cylinders and casters)
Pneumatic Cylinders & Casters	5 years

OTHER

High Wear Parts[1]	1 Year
Third Party Product	Supplier Warranty

[1] Upholstery fabrics, wood veneer, and lift assist mechanisms